

INTERNATIONAL ATOMIC ENERGY AGENCY – OFFICE OF PROCUREMENT SERVICES

Title of Procurement Action: Portable Near-Infrared Spectroscopy System for Cote d'Ivoire

Reference Number: RFQ No. 674840- AMS

RFQ Date of Issue: 2026-08-14

RFQ Closing Date: 2026-09-04

Preliminary Comments: *In accordance with the Special Instructions to Bidders in relation to this Solicitation, any Request for Clarifications must be addressed by email, in writing only to the responsible Contracting Officer, at least one (1) week before the Closing Date and Time to allow for proper consideration. It should further be noted that the IAEA will: (i) respond in writing, provided the clarification is requested prior to the deadline for clarification, (ii) forward its response to all potential Bidders, (iii) include in the response a description of the query without identifying its source. The query received to date and IAEA's response are as follows:*

CLARIFICATION #1		
No.	BIDDERS QUERIES	IAEA'S RESPONSE
1	Is the currently published RFQ package complete, and have any addenda/clarifications been issued?	This is the first clarification.
2	Are technically equivalent NIR platforms acceptable where every mandatory requirement in the Technical Compliance Matrix is met?	Yes, they would be acceptable.
3	Is manufacturer authorization required where the bidder is a distributor/integrator?	If the Bidder is not the manufacturer of the offered equipment, the Bidder shall provide documentation from the manufacturer or other relevant evidence confirming its capacity to supply the equipment and to provide online training, warranty services, and after-sales support for the proposed system.

4	Are installation, training, local support or after-sales obligations required in Côte d'Ivoire?	Online training is required. Local presence in Côte d'Ivoire is not required. However, the proposed system shall be covered by a minimum warranty period of one (1) year. No installation services are required under this procurement.
5	What is the prescribed channel for further technical questions and formal submission?	Through the contracting officer's email address specified in the RFQ cover letter.
6	Clause 2.1 of the Specifications permits a "handheld or compact portable unit". Please confirm that a compact portable analyzer in a transportable laboratory format, operating from both mains power and battery, satisfies this clause.	A compact portable analyzer in a transportable laboratory format, operating from both mains power and battery, satisfies this clause.
7	Clause 3.2 requires at least one example of satisfactory service on such or related analytical instrumentation in the region. Where the bidder is the authorized trading and supply partner of the manufacturer, please confirm whether the regional reference of the manufacturer or of its authorized regional service partner may satisfy this requirement.	Confirmed.
8	Clause 7.2 provides for testing of the System after installation by the Contractor together with the End-User, while clause 8.1 provides for three days of online training. Please confirm whether the acceptance testing under clause 7.2 may be performed remotely in conjunction with the online training, or whether on-site presence in Cote d'Ivoire is required.	Acceptance testing under clause 7.2 may be performed remotely in conjunction with the online training

9	Spectral range Section 2.5 specifies a wavelength range of at least 1000–2500 nm. Could you please confirm whether the 1000–2500 nm wavelength range is a mandatory exclusion criterion?	The specified wavelength range is a mandatory exclusion criterion.
10	Feed and forage calibration libraries Sections 2.3 and 9.1 refer to parameters including moisture, protein, ADF/NDF, fat, starch and ash, as well as feed and forage calibration datasets. Could you please clarify whether ready-to-use calibration libraries covering all these parameters, and specifically forage applications, must already be available and supplied with the instrument?	Calibration development and adaptation using representative local samples and reference analyses would be acceptable.
11	Connectivity and data management Section 2.8 lists several functionalities including USB, Wi-Fi, Bluetooth, different data export formats, LIMS/API connectivity, internal storage and cloud-based functionalities. Could you please confirm whether each of these individual functionalities is considered mandatory, or whether technically equivalent data management and connectivity solutions may be proposed?	Technically equivalent data management and connectivity solutions may be proposed.

12	Technical service and regional support Could you please confirm whether direct technical support from the manufacturer would be considered acceptable for Sections 3.1 and 3.2, or whether the presence of a permanent local or regional technical service organization is a mandatory eligibility requirement?	Direct technical support from the manufacturer would be acceptable for Sections 3.1 and 3.2,
13	Our user interface is multilingual, including French, so we understand that the language requirement indicated in Section 2.9 would not represent a limitation for our proposed solution.	Confirmed provided that the proposed solution includes a multilingual user interface, with French support as a mandatory requirement.