



CLARIFICATION RESPONSE: No. 02

DID03/08/2026

**APPOINTMENT OF SERVICE PROVIDERS FOR THE PROVISION SECURITY (GUARDING)
SERVICES AT
VARIOUS SITES OF THE GAUTENG DEPARTMENT OF INFRASTRUCTURE DEVELOPMENT
AND
PROPERTY MANAGEMENT FOR A PERIOD OF THIRTY-SIX (36) MONTHS**

DATE: 03 SEPTEMBER 2026

NO.	CLARIFICATION QUESTION	RESPONSE
01	I would like to write an email regarding Annexure B on pricing that it is already calculated. So, what must we do, should we do it or not.	Annexure B is not priced, it contains the prescribed PSIRA rate for the current financial year. Therefore, Bidders are expected to price and complete Annexure B.
02	How many clusters are they going to be awarded to the bidders.	The tender contains twelve (12) different clusters, and the objective criteria specified in the tender document specify the following: 1. Maximum Cluster Allocation: No single service provider shall be awarded more than two (2) clusters. 2. Allocation in Case of Multiple High Scores: If a service provider ranks highest in more than two clusters, they shall be allocated only the two clusters in which they achieve the highest comparative scores. The remaining clusters shall be awarded to the next highest-ranked responsive bidders. (refer to Page 49 for detailed information)
03	On the current staff complement, Can I have a split of how many PSIRA B and C Guards are required. What qualification/ evidence must we attach for these staff?	Please refer to Annexure B (Page 65 – 134), regarding the number of security guards required and their PSIRA grades, and for the required Qualifications and evidence please refer to functionality criteria on page 44 of the tender document.
04	My question was not answered, I asked if we should quote separate or using ANNEXURE B form on the document for pricing Please advise.	Bidders are required to quote / provide their offers using Annexure B as provided by the Department.
05	I would like to ask regarding the pricing and choosing of cluster/s. The tender says “the bidders should submit one tender document for the cluster/s they are bidding for, so my question is if I choose to bid for all cluster/s means each cluster needs to have its own tender document?	No, bidders need not to submit separate tender document for each cluster they are bidding for. Please refer to page 39 of the TOR. N.B. Kindly take note of the Pricing Schedule (price offer per cluster), indicating all clusters as attached in Annexure B. Bidders must refrain from submitting multiple bid documents per company and must clearly indicate the specific cluster they are bidding for in Annexure B.

06	I just need clarity on the company where it has currently without employees, Since the company is currently without work.... What do we do to avoid being disqualified. But the company is fully compliant with all other requirements.	Bidders should be responsive to the requirements as indicated under mandatory requirements, functionality criteria and other conditions stated in the tender document.
07	Kindly advise whether there is a possibility of escalating the matter regarding the requirement for all directors to hold PSIRA Grade A qualification to a higher level of management for further consideration. We would appreciate your guidance on whether this requirement can be reviewed or reconsidered, and if there is an appropriate escalation process that we may follow.	No, the requirement for director/s to hold PSIRA grade A remains unchanged. Please note that the applicable qualification requirements outlined in the bid document should be adhered to by bidders.
08	Can a company bid if the Director is holding company	Yes. Bidders are required to ensure that their bids are fully responsive to all requirements stipulated in the tender document. Bidders must also ensure that all information and interests are fully and accurately declared as required in SBD 4. Furthermore, bidders are advised to exercise due diligence and guard against any actual or potential conflict of interest in relation to the tender process. Any form of collusive bidding, bid-rigging, or coordination between bidders is strictly prohibited and will lead to disqualification.
09	Just to correct what was said in the briefing session with regards to application of the police certificate. A police clearance takes 6 to 8 weeks and not 2 weeks please, that is what we are told by SAPS. In light of this, our police clearance certificate will not be out before the closing date of the tender, which means the police clearance requirement kicks us out of the bidding process. Can you please consider accepting proof of application for now but obviously when one is recommended for award, a police clearance certificate must be supplied.	The submission of a valid and latest police clearance certificate is part of mandatory requirements therefore bidders are required to ensure compliance with this requirement.

10	Kindly advise whether a valid provident fund certificate from an alternative registered provident fund will be accepted in place of a PSSPF certificate. Is it possible that we provide the proof that we have the PSSPF certificate by handing in the letter instead of the certificate because there might be a delay on the release of the certificate?	No. only valid Private Security Sector Provident Fund (PSSPF) certificate will be accepted as specified in the tender document, no other alternatives will be accepted.
11	From the briefing session this morning, could you please clarify if the actual control room needs to be in the Gauteng satellite office or can that Gauteng satellite office link to a control room that is in another province.	The office in Gauteng should be responsive to the requirements in the bid document.
12	Following the briefing session attended on the 24th, it was communicated that a new tender document would be posted with the correct alignment. Kindly advise whether the updated tender document has already been published. If so, we would appreciate it if you could provide us with the link to the updated document. Furthermore, please advise whether it would be acceptable for us to proceed with printing the current tender document, as the alignment issue does not appear to affect or omit any information from our side.	The Department has tested the printed version of the published tender document and confirmed that all information is correctly aligned. Therefore, there is no need to upload or issue new tender documents. Bidders are advised to check their printer and printing settings to avert any alignment or formatting misalignment. Should the challenges persist, bidders may send an email to the Department requesting a copy of the tender document.
13	Kindly note that we have registered to attend the Briefing session that was held on Monday the 24th of August 2026 due to the fact that we didn't receive the confirmation email that would have allowed us to participate. We have registered on both links (Link 1 for 10:00 am -11:30 am and Link 2 for 12:00pm-13:30pm). And at 10:04am I sent an email to notify me that I haven't received confirmation email yet.	Bidders were required to attend compulsory briefing session. Failure to attend deems the bidder non-responsive.

	So, with this problem are we allowed to participate in bidding for this Tender?	
14	Please assist with the tender document because it cuts off margins when printed	The Department has tested the printed version of the published tender document and confirmed that all information is correctly aligned. Therefore, there is no need to upload or issue new tender documents. Bidders are advised to check their printer and printing settings to avert any alignment or formatting misalignment. Should the challenges persist, bidders may send an email to the Department requesting a copy of the tender document.
15	May we kindly request clarification regarding the mandatory requirements for Tender No. DID03/08/2026 – Provision of Security Guarding Services. On page 40 of the tender document, under the mandatory requirements, the submission of a Private Security Sector Provident Fund (PSSPF) Certificate is required. Kindly clarify whether a Proof/Confirmation of Registration with the PSSPF will be accepted as proof of compliance with this requirement, or whether we are required to submit the Section 13A Compliance Certificate specifically.	Only valid Private Security Sector Provident Fund (PSSPF) certificate will be accepted as specified in the tender document, no other alternatives will be accepted
16	The Mobile portable flushing toilet should it be for Male and Female, the water tank small how's the set up and refilling methods or do we just supply /deliver?	A single toilet booth. Both male and female use the same facility. The water tank is for drinking water by the officers on-site. The size/litres of the water tank is indicated on Annexure B. The water should be refilled from time to time.
17	Kindly advise as to how long the total billing Price Quotation should be? Since we are observing here under the document that your Price schedule only requires the, total cost for over a period of 12 months,	Please follow Annexure B instructions as indicated. The billing price period is 12 month. As the TOR stipulates, bidders should quote the Department for the first year of the contract.

	although the tender is advertised for the period 36 months on the ANNEXURE B. Are we supposed to price our proposal price billing quotation for 12 months or for 36 months?	Thereafter, PSIRA annual incremental rates should apply for the second and consecutive year.
18	Kindly confirm the following: 1. The number of security dogs required for the duration of the contract. 2. The required PSIRA classification/standard or grade of the security dogs. 3. Whether the dogs are required to be accompanied by PSIRA-registered and appropriately trained dog handlers. 4. The required working hours and shift arrangements for the dogs and handlers. 5. Whether there are any specific breed, training, certification or experience requirements that must be complied with. 6. Whether the department has any additional specifications relating to the deployment, care and replacement of the security dogs.	Annexure B clearly indicates the BOQ as the the requirement of each site.. Kindly follow the instructions as stipulated on Annexure B.
19	We attended the compulsory tender briefing session for the above-mentioned tender. I would like to kindly confirm whether an attendance certificate was supposed to be issued for attending the briefing. If a certificate is applicable, we have not yet received it. Could you please advise if it will be issued, or where we can collect / download it?	The register of all attendees of the briefing sessions held on the 24 August 2026 has been uploaded in the tender bulletin.

20	With reference to Page 41 under Administrative Documents, which requires the submission of recently issued company registration documents, specifically CIPC registration documents issued not older than three (3) months, we kindly request clarification regarding companies that were originally registered manually with CIPC. Our company was registered manually with CIPC in 2013, and the original registration documentation was issued at the time of registration. The company was not originally registered through the current CIPC online system. Kindly advise on the acceptable documentation to be submitted in this regard. Would a recently issued CIPC Disclosure Certificate and/or current company registration information obtained from CIPC be acceptable as proof of registration, together with the original 2013 registration documents where applicable?	Kindly note that the requirement falls under the Other Administrative Requirements section. You may submit the documentation that you currently have available in support of this requirement.
21	Is it okay to submit a Police Report if we cannot get our Police Clearance on time?	Refer to the TOR
22	We kindly request clarification regarding the requirement for the submission of recently issued CIPC company registration documents, issued not older than three (3) months. Our company, SMB Development Planet, is currently in the process of completing the conversion of the company from a Close Corporation (CC) to a Private Company (Pty) Ltd. As a result of this conversion process, we are experiencing delays	Refer to the TOR

	in obtaining the updated company registration documentation from CIPC. We currently have the following supporting documents available: 1. CIPC documentation confirming the conversion from the Close Corporation to the Private Company (Pty) Ltd; 2. CIPC disclosure documentation reflecting the company's details; and 3. The company's existing registration documentation. We would therefore appreciate clarification as to whether the above documents, together with the CIPC conversion documentation, will be accepted as sufficient compliance with the company registration requirement for purposes of this tender while we await the updated/recently issued CIPC registration document. Alternatively, kindly advise whether there is any specific CIPC document or confirmation letter that the Department would accept as proof of compliance in circumstances where a company has recently undergone a conversion from a CC to a Pty Ltd and the updated registration document is still being processed. We are committed to ensuring that our tender submission fully complies with all the mandatory and administrative requirements and would therefore appreciate your written guidance on this matter.	
23	May you kindly advise with regards to the below statement regarding The Disclosure Letter. Where do we get the letter from? or do we have to draft one for ourselves?	Bidder needs to draft themselves

24	We have noted from the attendance register posted online via eTenders website that our company is amongst the attendees but is seemingly marked as unverified.	It has no impact, the bidder attended the meeting without the system verifying their credentials An "Unverified" label in Microsoft Teams means a participant has joined a meeting anonymously without signing into a recognized Microsoft account or verifying their email address. Why This Happens No Sign-In: The user clicked a meeting link and entered via a browser or app without logging in with work, school, or personal credentials on Ms. Teams
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