



Physical Address: Office of Health Standards Compliance, Eco Glades Office Park 1, Block B, 70 Ribbon Grass Street, Highveld, CENTURION, GAUTENG, SOUTH AFRICA, **Postal Address:** Private Bag X 21, ARCADIA, 0007

Technical Specifications for Hosted Managed Server for a period of 24 Months

The OHSC currently hosts its website infrastructure and associated domains with Xneelo. Through this procurement process, OHSC seeks to appoint a service provider to provide website hosting services for a period of twenty-four (24) months. Bidders may either continue hosting the environment on the existing platform or propose an alternative hosting solution that meets or exceeds the specified technical requirements.

Where a bidder proposes migrating the websites and related services from the current Xneelo environment, the quotation must include all costs associated with migration, including project plan, project management, data transfer, configuration, testing, domain and DNS migration, security configuration, and any other related activities. Bidders must also provide all necessary technical expertise and resources required to ensure a seamless migration with minimal disruption, downtime, or impact on business operations. No additional migration-related costs will be accepted outside the submitted quotation

Software: Linux (Debian)	PHP & MySQL latest versions
Processor: Intel Xeon E3-1230 Quad Core 3.2GHz	Spam filtering
Monthly traffic: 6 TB	24/7 Technical support
RAID: S/ware RAID	99.9% uptime guarantee
RAM: 32 GB ECC DDR3 1333MHz	24/7 Performance Monitoring
Disk: 1TB SSD	SSH Access, Firewall protection, WordPress, and Encrypted SSL/TLS, Distributed Denial of Service (DDoS) protection. and Cybersecurity protection
Power Supply: Dual Hot-Swap	24/7 monitoring, KonsoleH, Control panel, Uptime Monitoring, Security Monitoring, Client Reporting, Centralised Site
Network	Cloud Brik WAF,
Daily, incremental backups	Domain Renewals ohsc.org.za, healthstandards.co.za healthombud.org.za, healthombud.com healthombud.co.za